Town of Saltville Waterworks

Cross-Contamination Survey

2025

We are conducting this survey to better understand and prevent water cross-contamination risks in our community. Your participation is vital in helping us identify potential issues and improve water safety for everyone.

Please take a few moments to complete the following questions.

1. **Contact Information**
   - Name:_____
   - Address:_____
   - Email:_____
   - Phone Number:_____

2. **Type of Property**
   - ☐ Residential
   - ☐ Commercial
   - ☐ Industrial
   - ☐ Other (please specify):_____

3. **Water Supply System Type**
   (Please select all that apply)
   - ☐ Public Water Supply
   - ☐ Private Well
   - ☐ Both Public and Private Supply
   - ☐ Other (Please specify):_____

4. **Do you have any backflow prevention devices installed on your property?**
   (Backflow prevention devices help prevent contaminated water from flowing back into the main water supply.)
   - ☐ Yes
   - ☐ No
   - ☐ Not Sure

5. **Are any of the following devices or systems present on your property?**
   (Select all that apply.)
   - ☐ Irrigation system
   - ☐ Swimming pool or spa
   - ☐ Hot tub
   - ☐ Chemical tanks (e.g., pesticides, fertilizers)
   - ☐ Reverse osmosis or filtration system
   - ☐ None of the above

6. **Has any of the following occurred in the past 12 months?**
   (Select all that apply.)
   - ☐ Water pressure loss
   - ☐ Contaminated water supply (e.g., notice from local water authority)
   - ☐ Plumbing repairs of modifications
   - ☐ Other (Please specify):_____

7. **Do you have any concerns about the water quality on your property?**
   (Please check all that apply.)
   - ☐ Discoloration
   - ☐ Unpleasant odor
   - ☐ Unusual taste
   - ☐ Low water pressure
   - ☐ Other (Please specify):_____

8. **Are you aware of any potential sources of contamination near your property?**
   (Select all that apply.)
   - ☐ Nearby industrial facilities
   - ☐ Septic systems
   - ☐ Wastewater treatment facilities
   - ☐ Agricultural activities
   - ☐ None
   - ☐ Other (Please specify):_____

9. **Do you have backflow incidents (such as water flowing back into the system) that you are aware of?**
    - ☐ Yes
    - ☐ No
    - ☐ Not Sure
10. **Would you be interested in receiving more information or assistance on preventing cross-contamination on your property?**
    - ☐ Yes
    - ☐ No
11. **Additional Comments or Concerns:**
    (Please feel free to provide any further information related to water safety or cross-contamination on your property.)

Thank you for completing the survey!

Your input is valuable in helping us ensure safe and clean water for everyone in our community. If you have any further questions or concerns, please contact us at (276) 496-5342